

GP/AP system, said plurality of templates being particularized for the customer;

generating a playbook summary view from said playbook database;

displaying [[a]] said playbook summary view, said playbook summary view comprising a folders and views section, a task title display and selection area, a summary task creation button, and a detailed task creation button,

    said folders and views section including category buttons relating to categories of tasks associated with said designing, implementing, and using said GP/AP system,

    said task title display and selection area adapted to include buttons for selecting tasks pertinent to said categories of tasks,

    said buttons for selecting tasks identifying said tasks which may be so selected,

    said buttons for selecting tasks adapted to be displayed in said task title display and selection area in response to a selection of a button of the category buttons;

generating and displaying a summary task template of the plurality of templates for a selected first task of the tasks identified in the task title display and selection area, said summary task template being generated and displayed in response to a selection of the summary task creation button, said summary task template including summary parameters of the selected first task, said generated summary task template being derived from said playbook database; and

    area in response to a selection of a button of the category buttons;

generating and displaying a detailed task template of the plurality of templates for a selected second task of the tasks identified in the task title display and selection area, said detailed task template being generated and displayed in response to a selection of the detailed task creation button, said detailed task template including detailed parameters of the selected

second task, said generated detailed task template being derived from said playbook database.

30. (Previously presented) The program storage device of claim 29, wherein the method further comprises enabling communication between team members of a team and the playbook database via a server coupled to the playbook database and an intranet coupled to both the server and the team members, said team members having responsibility for said designing and implementing of said GP/AP system.

31. (Previously presented) The program storage device of claim 30, wherein a template of the plurality of templates includes or is linked to an item selected from the group consisting of a document, an instruction, a flow chart, a sample questionnaire, a report model, and a checklist, said item being pertinent to guiding, coordinating and documenting work of a team member of the team.

32. (New) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes at least one of:

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designing the GP/AP system;
- implementing the GP/AP system;
- using the GP/AP system;
- optimizing a solution for out-sourcing procurement of goods and services under the GP/AP system;

training service providers of services to the customer;  
managing said service providers to assure quality of service from said service providers;  
managing a project relating to the GP/AP system; and  
optimizing the GP/AP system, said optimized GP/AP system being characterized by  
lower costs, a paperless process, and more comprehensive service with a shorter cycle time.

*K2*

33. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes designing the GP/AP system.

34. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes implementing the GP/AP system.

35. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes using the GP/AP system.

36. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes optimizing a solution for

out-sourcing procurement of goods and services under the GP/AP system.

37. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes training service providers of services to the customer.

*K 30*

38. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes managing said service providers to assure quality of service from said service providers.

39. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes managing a project relating to the GP/AP system.

40. (NEW) The program storage device of claim 29, wherein said generating and displaying the playbook summary view, said generating and displaying the summary task template, and said generating and displaying the detailed task template accomplishes optimizing the GP/AP system, said optimized GP/AP system being characterized by lower costs, a paperless process, and more comprehensive service with a shorter cycle time.